



Annual Customer Do-Not-Call Notification

January 1, 2024

Hello from Dragonfly Internet!

The Federal Communications Commission (FCC) and Federal Trade Commission (FTC) have a national Do-Not-Call Registry for consumer concerns about unwelcome telemarketing calls. The registry applies to all telemarketers (with the exception of certain non-profit and political organizations). It also applies to interstate and intrastate telemarketing calls. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

You may register your residential telephone number, including wireless numbers, on the national Do-Not-Call Registry at no cost. You may also remove your name from the list at any time. There are unwanted calls that the Do-Not-Call Registry will not prevent and does not cover:

- Calls from organizations with which you have established a business relationship;
- Calls for which you have given prior written consent;
- Calls which are not commercial or do not include unsolicited advertisements; and
- Calls by or on behalf of tax-exempt non-profit organizations.

To register by telephone, you may call 1-888-382-1222. For TTY call 1-866-290-4236. You must call from the phone number you wish to register. You may also register by Internet at www.donotcall.gov; you will get an email with a link you have to click on within 72 hours to complete your registration. Inclusion of your telephone number on the national Do-Not-Call Registry will be effective within 31 days following your registration.

Thank you for being a valued Dragonfly Internet Customer.

-Your Dragonfly Internet Team